

**8.30am**

**Welcome Tea / Coffee & Registrations**

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**8.55am**

**Mihi Whakatau – Welcome**

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**9.00am**

**Opening Keynote: Fraud and Abuse in Not-for-Profit Entities: Stealing from Everyone. Managing fraud with superb internal controls.**

**Graham Gill, General Manager, Evaluation and Intelligence, Serious Fraud Office**

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**9.45am**

**Keynote: Xero and internal controls.**

**Clyde Young, Managing Director Business Advisory & Courtney West, Manager, Business Advisory, William Buck**

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**10.30am**

**Networking break**

Morning tea provided

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**11.00am**

**Sponsor Speaking Spot: The digital business shift and an overview of the Vega business case.**

**David Gandar, CEO, Vega**

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**11.10am**

**Keynote: Service Innovation and SmartStart: our story so far in making it easier, better, faster and more joined-up for citizens, business (and NFP's) interacting with Government.**

**Clare Toufexis, Manager of Customer Design & Uptake & Darryl Carpenter, Manager Integrated Services & Service Innovation Work Programme, Department of Internal Affairs**

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**11.50am**

**Keynote: The 5 Most Pressing Legal Issues Facing NFP's Today.**

**Vincent Naidu, Barrister & Solicitor, Vinci Law**

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**12.40pm**

**Networking break**

Lunch provided

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**1.15pm**

**Keynote: Remuneration trends and challenges, and their implications for budgeting.**

**John McGill, Chief Executive Officer, Strategic Pay**

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**2.00pm**

**Keynote: The new fundraising environment – what will it take to build a robust revenue stream in the coming years as Government backs away from funding services.**

**Carole French, New Zealand Account Executive, Frontstream**

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**2.45pm**

**Inspirational keynote: Develop your change muscles and boost resilience by doing 2 dangerous things a year.**

**Terry Williams, People Engagement Expert**

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**3.30pm**

**Thank you and Event Close.**

**Invitation to Relaxed drink in the bar.**