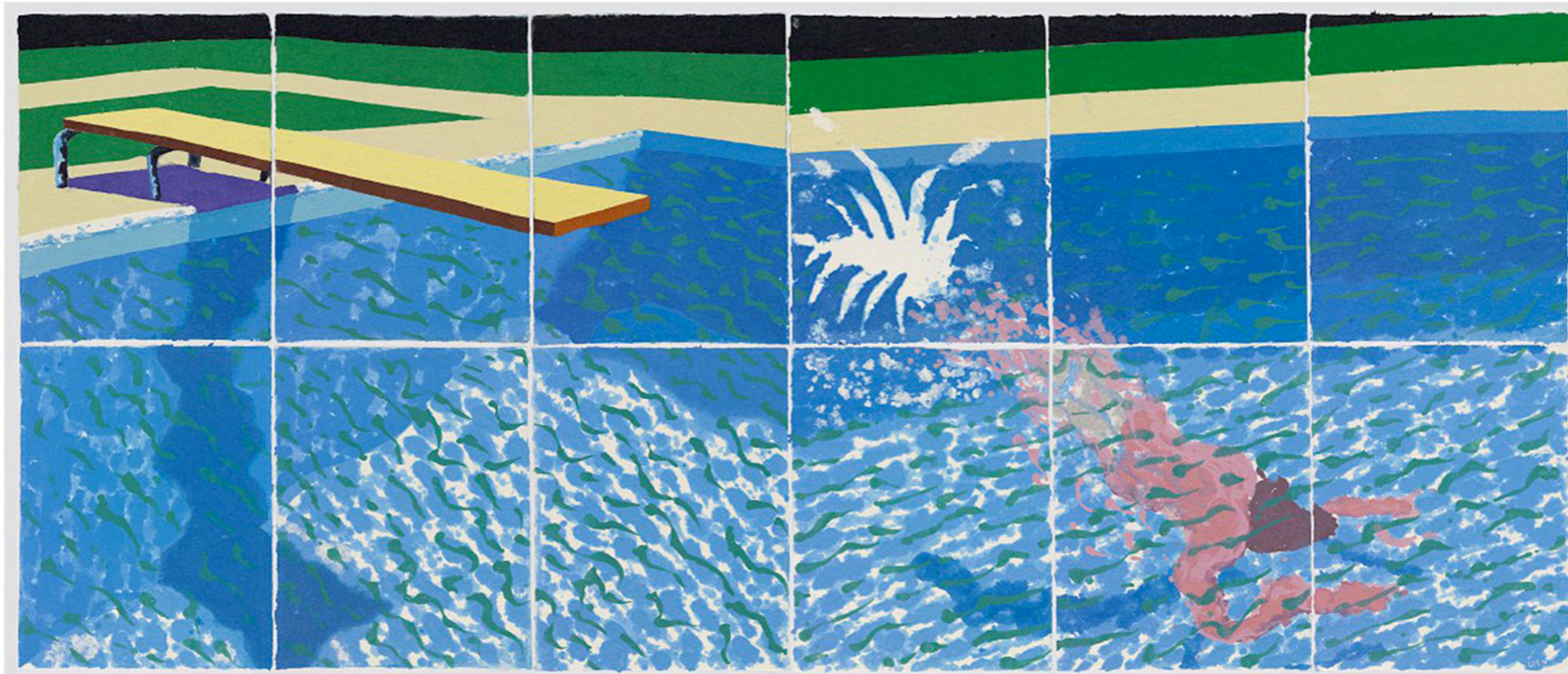


story_Pool



Leading with story



with Moya Sayer-Jones



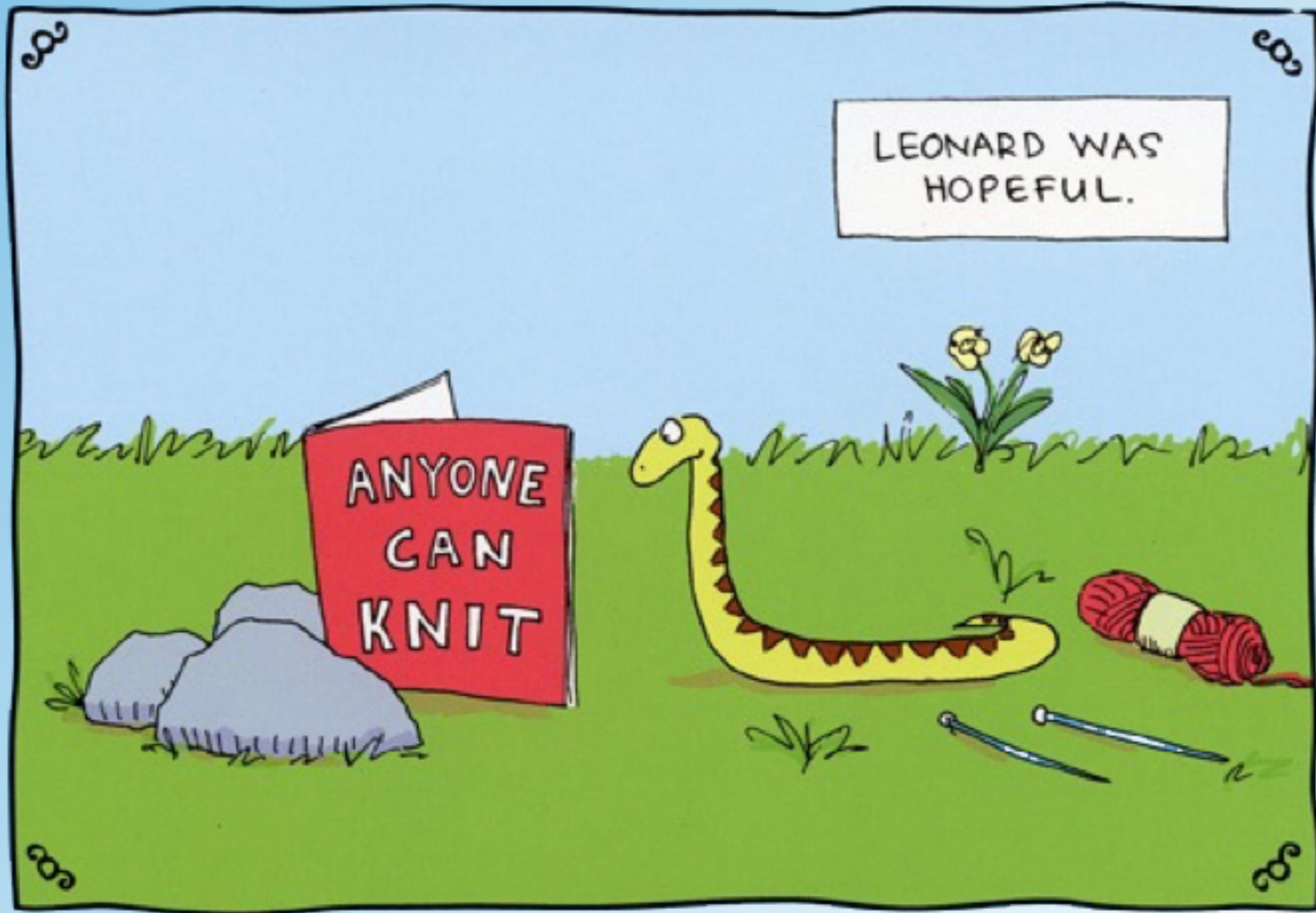
Only Human Stories

Connecting with stories that matter

Why finding time and space for story is a good idea



Trying for something better



HOW IS YOUR ORGANISATION DOING?





**Everyone has a story to tell...
if only we create the space to hear them**

The power of our stories



Bringing stories that matter to the Pool

**Understanding
our
practice**

**Understanding
each other
and our clients**

**The impact of
our work**

**Celebrating
our
success**



Discovering the stories

Where are they hiding?

- ⑥ what you have learnt from colleagues
- ⑥ stories you've heard that resonate with your work
- ⑥ the changes in the lives of the people you work with and their families
- ⑥ your own practice and discoveries in the workplace
- ⑥ changes and improvements you have seen in the organisation
- ⑥ memorable events, meetings and presentations
- ⑥ the impact of your work in the community
- ⑥ stories from your board, interns, volunteers, donors and other stakeholders
- ⑥ your children's comments / reactions to your work

LOOK FOR WORK-WISDOM IN EVEN THE SMALLEST STORIES

My new hat

Julia (CEO) told us about stepping back into casework last week when we were short staffed: 'I had to put that caseworker hat back on and luckily it still fitted... but it did take a while for me to trust that. I'd forgotten how complex our clients' situations can be, how deeply a caseworker needs to see into their client's needs and how resourceful we need to be.'

Turn this around

I was on the phone with my client when I realised she had misunderstood critical information about her housing. I was shocked but we had to work fast to make it right so we...

I remember

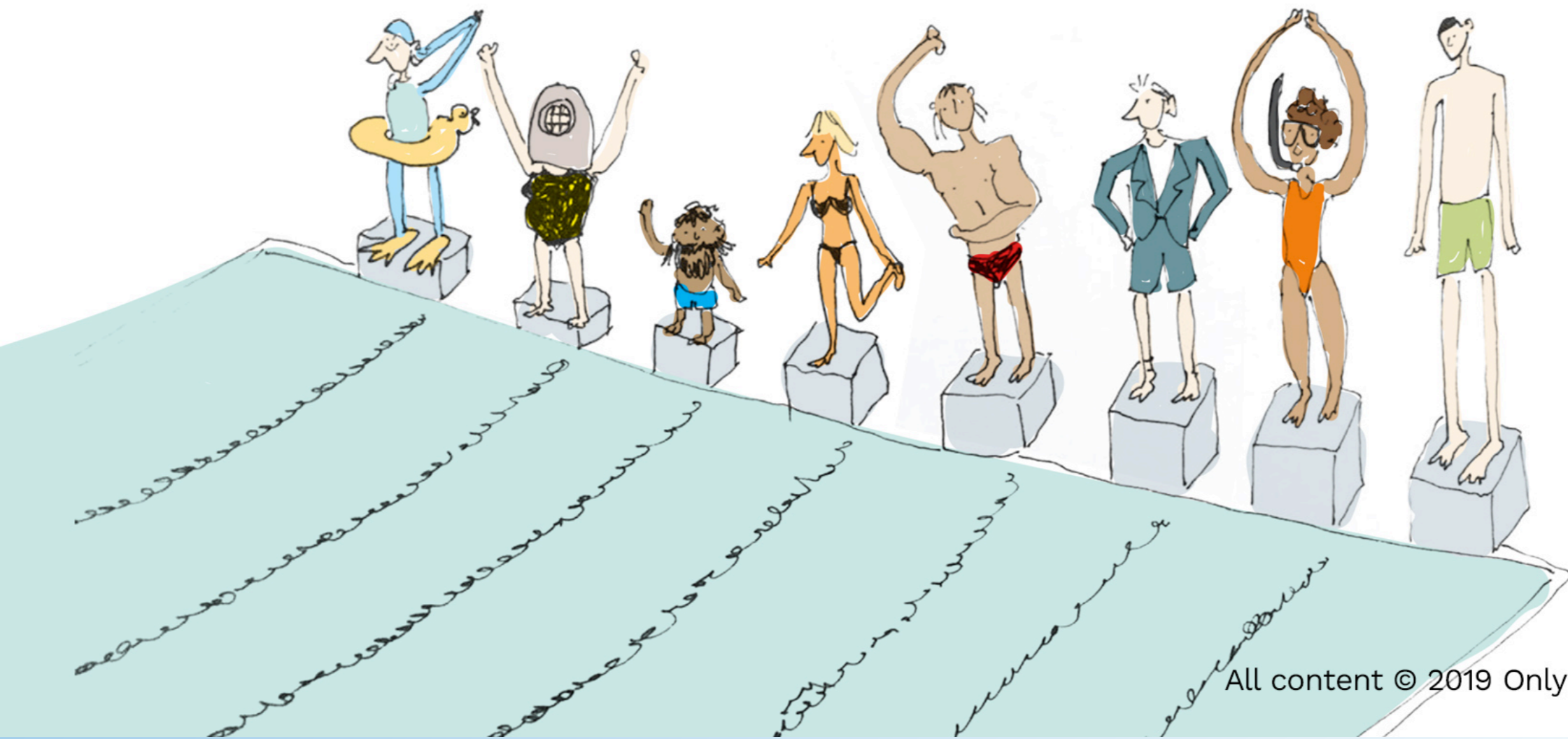
Janey had no memories from before she went into care – from what I could see she had buried them. She could only remember that there was a banana chair outside her Nan's old house. On the day we went to visit Aunty Elsa, the most amazing thing happened. We were driving over this bridge and Janey turned to me with this surprise on her face and said, 'I remember this! There's a club up here, Mum used to take me...' Imagine how good it was to hear that? She was getting her memories back.

I see me



Creating the space

Dive into a happier, smarter
and more connected
organisation

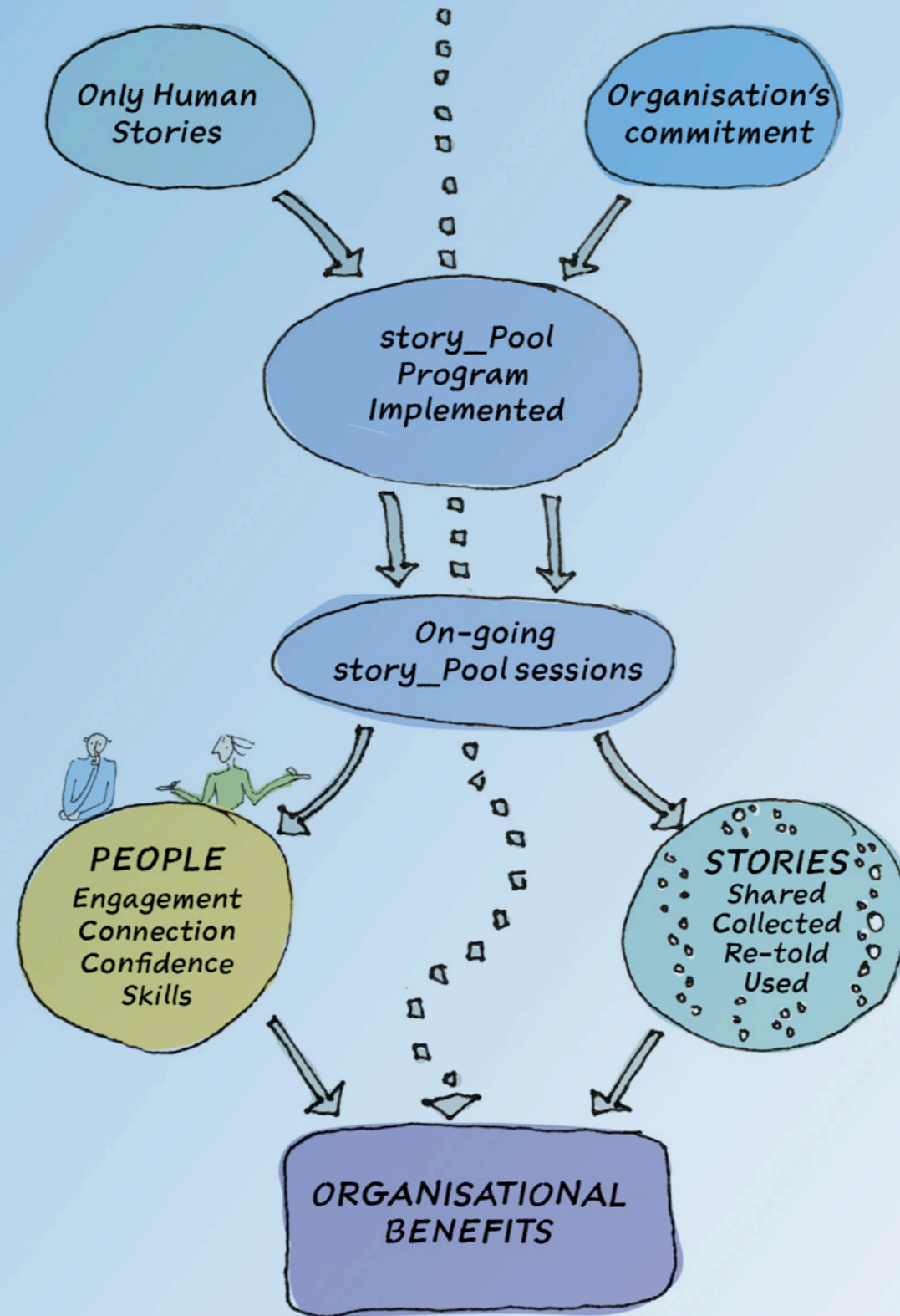


How does story_Pool work?

Pools are teams of 3 who meet regularly using the story_Pool process and tools. They choose stories that hold useful insights about their work, clients and the organisation. It's a dynamic sharing hub with the group approach accelerating engagement, innovation and confidence. Together story_Pool buddies can practise and refine their storytelling skills and dive into deeper understanding of the stories that will now be told again and again.

“I see our teams making story_Pool their own. They're sharing the stories of their work in an open and positive way. We're all learning from story_Pool and I'm starting to see its impact in unexpected areas...”

Tracy Phillips, Executive Officer, Bonnie Support Services



Building strength and resilience in:

- > the workforce
- > stakeholder relationships
- > community engagement
- > communications and marketing
- > operational practices

strange + new, how much
welcome.
Thinking back to your first
days

“Our stories are getting better and better.
They used to be like case studies. Now we can see
the value of connecting with heart.
We see they can move people to change.”

Helen Levingston, Program Manager, Uniting Ability
Links





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www.onlyhuman.com.au
admin@onlyhuman.com.au