



**CCS**  
**disability action**  
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOĀ

# Doing things differently and better – moving forward in a world of challenge, change and churn

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## Today

- **Change**
- **Challenge**
- **Churn**



## Tomorrow

- **Change**
- **Challenge**
- **More Churn**



## Bob Dylan

1960s



2019





## Leadership Now and For the Future

- **One continuous judgement call**
- **What to let go of and what to hold on to**
- **The 2Rs - Right Relationships**



## **What Lies Ahead**

- **Increased technology and the automation of processes**
- **Global warming and sustainability challenges**
- **A changing workforce and demographics**
- **Increasing expectations and accountabilities**
- **More choice and competition**
- **More competition for funding**



## Survive or Thrive?

- **Where does change really happen?**
- **How can we bring those on the margins into the centre?**
- **How do we deal with challenge and resistance?**
- **Focus on questions not answers**



## Margaret Wheatley



we need to replace the questions "what's wrong?" and "how can we fix it?" with two better questions--"what's possible here?" and "who cares?"

//Margaret Wheatley



**Thank you**