

Privacy Statement

Grow Ltd respects your privacy and is committed to protecting your personal information. This Privacy Statement explains how we collect, use, store, and share your information when you interact with us, including through our website, training programmes, events, and other services.

1. Information We Collect

We may collect personal information from you when you:

- Register for training, workshops, or events
- Subscribe to our newsletters or mailing lists
- Contact us directly via email, phone, or online forms
- Use our website or digital services

The information collected may include your name, contact details, organisation, role, payment information, and any other details you choose to provide.

2. How We Use Your Information

We use your personal information to:

- Deliver training and professional development services
- Manage registrations, bookings, and payments
- Communicate with you about events, updates, and opportunities
- Improve our services and website
- Meet any legal or regulatory obligations

We will only use your information for the purposes for which it was collected, unless authorised or required by law.

3. Sharing Your Information

We will not sell or rent your personal information.

We may share your information with:

- Service providers who assist us with delivering services (e.g., payment processors, IT support)
- Partner organisations, where you have registered for a co-hosted event or training
- Authorities, where required by law

Any third parties we work with are required to keep your information secure and use it only for the purposes agreed.

4. Storage and Security

We take reasonable steps to protect your personal information from loss, misuse, and unauthorised access. Your information may be stored electronically on secure systems, some of which may be hosted by trusted third-party providers.

5. Your Rights

You have the right to:

- Request access to the personal information we hold about you
- Ask for corrections to ensure your information is accurate and up to date
- Withdraw your consent to receive marketing communications at any time
- Request deletion of your personal information, subject to legal requirements

To exercise these rights, please contact us (see details below).

6. Cookies and Website Use

Our website may use cookies or similar technologies to improve your browsing experience and collect anonymous usage data. You can control cookie settings through your browser.

7. Changes to This Privacy Statement

We may update this Privacy Statement from time to time. The latest version will always be available on our website.

8. Contact Us

If you have any questions about this Privacy Statement or how your personal information is handled, please contact:

Grow Ltd

Email: info@grow.co.nz

Phone: 021 751 932

Address: 83a Waghorne Street, Ahuriri, Napier 4110